

Archive Manager

Preserve, control and discover email and messaging content

Although email is the most common and efficient channel of business communication, it creates three major challenges: how long to keep it, how to store it and how to keep it accessible.

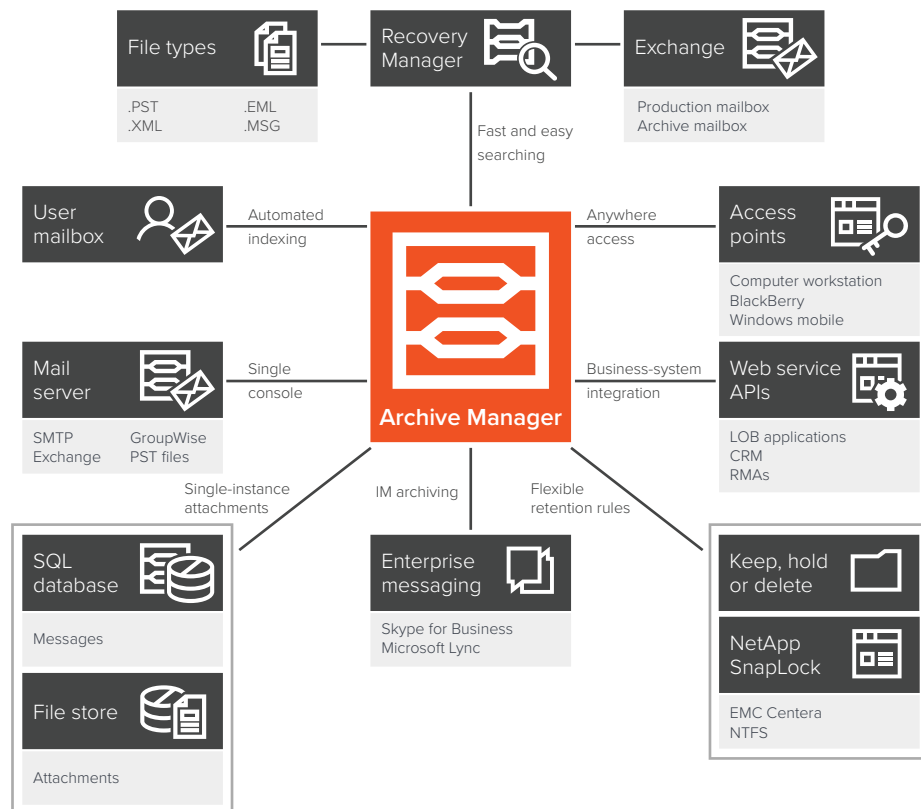
Backup tapes and PST files are poor storage repositories, leaving your email data vulnerable and inaccessible. Unfortunately, native platform tools are inadequate and cumbersome.

Archive Manager captures, retains, preserves and searches for emails and Lync/Skype messages. By capturing a

single instance of each message, applying granular retention and disposition policies, and providing advanced search, Archive Manager ensures that emails and messages will be available when needed, without creating a storage or performance burden on your servers.

MEET RETENTION AND COMPLIANCE MANDATES

With Archive Manager, you can quickly produce evidence for audits, investigations and litigation. Its tamperproof repository keeps only



Archive Manager can be deployed in days, not weeks, and does not require software to be installed on email servers or end-user desktops.

“It took fewer than five minutes to do what used to take me almost four business days to do manually. That’s because Archive Manager totally automated the process. I needed a way to quickly gather and organize data for the compliance or legal folks, and now I can do that.”

Josh Dailey, systems administrator, Palmetto Health

BENEFITS:

- Offers easy deployment and management
- Meets retention and compliance requirements
- Reduces storage requirements and costs
- Provides robust, easy-to-use search capabilities
- Facilitates message accessibility to other business applications
- Accesses archived messages offline or from mobile devices

SYSTEM REQUIREMENTS

SOFTWARE

Microsoft Exchange server* versions:

- Office 365 on-premises via Exchange Journaling
- Version 2016, 2016 CU2
- Version 2013 RTM to CU8, CU13
- Version 2010 SP1 to SP3 RU9, RU14
- Version 2007 SP3 to SP3 RU16, RU18–RU20
- Version 2003 SP2

* Server support is dependent on configuration capability of SMTP server

Microsoft Skype/Lync, any of:

- Skype 2015
- Lync 2013
- Lync 2010

GroupWise server versions:

- Version 2014, 2014 SP1–SP2, 2014 R2
- Version 2012 to SP1–SP4
- Version 8.0.3 or 8.0.3 HP3 or HP4
- Version 8.0.2
- Version 7.0.4 (*Will not be supported in next release.*)

OPERATING SYSTEMS

Your Archive Manager server must run one of the following operating systems:

- Microsoft Windows Server 2012, 2012 R2, 64-bit version
- Microsoft Windows Server 2008 R2 RTM or SP1, 64-bit version
- Microsoft Windows Server 2008 SP2, 64-bit version

DATABASE SYSTEMS

Microsoft SQL Server 2016

relevant emails and messages for the right amount of time. Content can be tagged and categorized to accelerate the discovery process, and granular permissions enable authorized users to retrieve items from particular mailboxes or across the entire archive. Retention policies can be created using complex queries or message tags. These policies can be applied to a mailbox, mail store, group, organizational unit or the entire archive. Furthermore, a legal hold state can be applied to Archive Manager that prevents any messages from being deleted.

REDUCE STORAGE REQUIREMENTS AND COSTS

Archive Manager stores more content in less space. It performs actions transparently on each mailbox based on policies that can include message age, size, read/unread status and more. Archive Manager can also strip an attachment from a message, leaving behind only a stub. It keeps only one copy of the attachment, dramatically reducing long-term storage volume.

FACILITATE EMAIL ACCESSIBILITY

Archive Manager's web services application program interface (API) provides fast access to email from anywhere, including offline. Access is seamlessly provided through Microsoft Outlook, Outlook Web Access and mobile devices without the need to install additional client software. Archive Manager delivers virtual views of archived messages and allows easy integration with external systems, enabling the data to be used by other business processes and systems.

KEY FEATURES AND BENEFITS

Fast deployment — Deploys in just a few days; there's no need to install software on users' desktops or on email servers.

Automated indexing — Captures and indexes new and historical messaging data transparently to end users. Reduced storage volume means that users no longer worry about mailbox quotas, and you get fewer help desk calls.

Single-instance attachments — Keeps only a single instance of each attachment, separating attachments from

the message body and metadata. This dramatically reduces long-term storage needs, as well as the need to maintain the performance of your email servers.

Flexible retention rules — Keeps only the messaging data you need using flexible retention rules. This helps you achieve compliance with regulatory mandates and ensures that email will be available when needed.

Fast and easy searching — Retrieves messaging data quickly to satisfy legal requests. Tagging data for categorization or later review ensures that only relevant messaging data is exported for further analysis and presentation, accelerating the discovery process. Messaging data can be exported in bulk to PST, EML and MSG formats or to a production Exchange mailbox, including the Exchange archive mailbox, while maintaining the folder structure.

Anywhere access — Accesses archived messaging data seamlessly, even offline or from a mobile device.

Business-system integration — Integrates with external systems using the web services API to share data with customer relationship management (CRM) systems and collaboration tools such as Microsoft Office SharePoint Server.

Single console — Supports Microsoft Exchange Server, Novell GroupWise and selected SMTP servers all from a single console, eliminating the need for multiple archiving systems.

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